



Our receptionists are here to help you get the right service you need.

When you contact the surgery our team will help you receive the best care by asking some questions. We don't mean to be nosey, we just need to check to make sure all urgent medical problems are dealt with quickly and effectively.

You can contact the surgery 24/7, no need to call, no need to queue. We respond to e-Consultations by end of the next working day (usually sooner) and always do our best to help you with your query. Why not give it a try?



E-Consult can be sent via our website and no log in details are required.... [www.consettmedicalcentre.co.uk](http://www.consettmedicalcentre.co.uk)

### **Pharmacy First can help with many minor ailments including...**

- Athletes Foot (No other symptoms)
- Hay Fever (no other symptoms)
- Head lice (never tried treatment from pharmacy)
- Teething (Never tried over the counter medication)
- Sore throat—less than 7 less than 7 days

Ask at your local pharmacy for more details

[Need to see a GP or nurse in the evening or weekend?](#)

GPs in central Durham, Chester-le-Street and Derwentside are working together to offer extra GP appointments from 6.30pm on weekday evenings as well as Saturday and Sunday mornings.

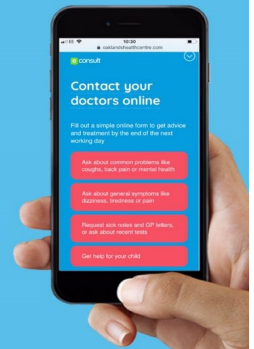
Just call your surgery to book any available evening and weekend GP appointments. These appointments are held at Consett Medical Centre and Tanfield View Surgery.

[www.consettmedicalcentre.co.uk](http://www.consettmedicalcentre.co.uk)



You can now access GP services online  
Anytime, anywhere, for free.

What are you waiting for?  
There's no need to wait with eConsult.  
Visit your practice website to find out more.



New staff...

We would like to extend a warm welcome to Dr Dorstal, Briega Doone (Associate Practitioner) and Susan Curnow to the team.